

September 2018 LCME Bulletin, Issue 13

School of Medicine Initiatives to Address Results of the Independent Student Analysis

In March 2018, a committee of student leaders presented the LCME Task Force with the results of the Independent Student Analysis (ISA). The ISA is an independent student report which evaluates UCSF on accreditation issues from the student perspective.

We want to share a big thank you to the 24 students who implemented and analyzed the ISA and who are continuing to help the LCME Task Force prepare for accreditation. [Click here](#) to review a list of students on the ISA Subcommittee.

The School of Medicine takes the perspectives of our students very seriously and is committed to addressing concerns highlighted in the ISA. Below are updates on some initiatives based on the ISA.

STUDENTS' CONCERNS

Career Counseling

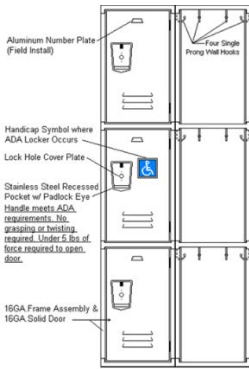
"Students ask for greater availability of structured counseling during the transition from preclinical to clinical years.... counseling on clinical elective choices... more direction and counseling about the requirements for residency application and earlier specialty planning."

SCHOOL OF MEDICINE ACTION

- Brent Kobashi, MD and Heather Whelan, MD, were appointed as Faculty Co-Directors of Career Advising in August 2018 to assist students with career planning.
- The Associate Dean for Curriculum now provides a formal session on choosing electives during the Assessment, Reflection, Coaching and Health (ARCH) week at the end of the Foundations 1 curriculum and at the end of Foundations 2.
- Career counseling sessions are now incorporated into first, second, and third-year students' ARCH Weeks.

<p>Student Services: Academic Counseling “Market [<i>tutoring services</i>] more heavily... Additionally, students strongly recommend tutoring services during USMLE Step 1 preparation and clinical clerkships.”</p>	<p><u>School of Medicine Action:</u></p> <ul style="list-style-type: none"> • The School of Medicine expanded the availability of the Learning Resources Services for individualized clerkship exam and Step 1 preparation. Students can request individual consultations here. • The School of Medicine will provide licenses to UWORLD, an online Step 1 and Step 2 preparation program for students entering their clerkship years. These licenses will be available in Fall 2018. • The Student Experience Team and Coaching Program provide ongoing student support for academic and career advising, including Step 1 preparation.
<p>Service, Research, and Other Self-Directed Opportunities “Students recommend increasing funding for year-long research projects and travel for conferences.”</p>	<p><u>School of Medicine Action:</u></p> <ul style="list-style-type: none"> • Beginning in August 2018, the School of Medicine increased the travel stipend for disseminating scholarship to \$500 per year per student up to a cap of \$2000. Details are available on the Medical Education website (see the Inquiry Funding Office). • Five Inquiry Curriculum Advisors were appointed in July 2018. In addition to providing support for the new Deep Explore component of the curriculum, these advisors assist students in accessing funding opportunities.
<p>Student Life and Transportation “Increasing housing availability and extending the two year limit on student housing is a key area of improvement. A subset of students also noted the difficulty of food security. UCSF has recently taken steps to increase access to healthy food for students... Some training sites are inaccessible by public transit, necessitating vehicle ownership and placing additional financial burden on students... Although reliable during operation hours, the UCSF shuttle system does not begin running early enough for students to reach morning pre-rounding, and does not</p>	<p><u>School of Medicine Action:</u></p> <ul style="list-style-type: none"> • Housing: New student housing will be available in 2019 (790 leases) and 2020 (290 leases). Please visit Campus Life Housing for more information. • Clerkship Transportation: Beginning in January 2019, UCSF will begin a pilot program to offer reimbursement to medical students with a daily commute to clerkship sites beyond 20 miles. • Food Security: A new partnership between the School of Medicine, Student Academic Affairs and the SF Marin Food Bank brings lower-cost food options to students (food stamps).

<p>run late enough when students are done with late call nights.”</p>	
<p>Clinical Curriculum “Students identified counseling and information about third year clerkships as an area for improvement.... with respect to grading in clinical clerkships and the transparency of those processes, 56% of students were dissatisfied or very dissatisfied. A large number of respondents elaborated on the lack of grading transparency as persistent despite efforts to gain clarity from evaluators and clerkship directors.”</p>	<p><u>School of Medicine Action:</u></p> <ul style="list-style-type: none"> • F2 Presidential Chair work groups: The School of Medicine shares students’ concerns and recently formed four working groups to redesign assessment strategies in the clinical environment. MS4s along with faculty are on all working groups. An International Scholar, Dr. Cees van der Vleuten, PhD will spend the year working with UCSF faculty and staff to devise strategies to improve the usefulness, transparency and fairness of clerkship assessment. • The School of Medicine believes in a transparent and fair grading process and ensures faculty and students are aware of its Evaluations Procedures.
<p><u>Learning Environment and Facilities</u> “A desire was expressed for an increase in administration and faculty diversity among students; improvements in physical spaces at school and clinical sites not directly related to learning, including secure storage at preclinical and clinical sites; and increased space for relaxation, meditation and prayer.”</p>	<p><u>School of Medicine Action:</u></p> <ul style="list-style-type: none"> • Diversity: The School of Medicine shares the students ‘concern and actively works to improve Diversity efforts through the <ul style="list-style-type: none"> ○ Differences Matter Initiative ○ John A. Watson Faculty Scholars ○ Diversity, Equity and Inclusion Trainings ○ In addition to the increased support for career advising, the Student Experience Team is currently recruiting for an Underrepresented in Medicine Advisor. <p>Improved Study & Relaxation Spaces</p> <ul style="list-style-type: none"> • Improved access at Mission Bay: The resident lounges at Mission Bay Hospital have been renamed and are available to students as well as residents. The School is actively working with the hospital to create a dedicated student call room, which will be available this Fall. • UCSF opened the Student Success Center at Millberry Union last year to address

	<p>some of the study space concerns. This 3,000 square foot suite includes large meeting spaces and sound-insulated offices for confidential meetings.</p> <ul style="list-style-type: none"> The Education Space Task Force will make recommendations in their October 2018 report for a campus-wide initiative to make more space for students' learning, interacting, and relaxing. <p>Secure Storage:</p> <ul style="list-style-type: none"> 200 new lockers (<i>example shows at the left</i>) are being installed for medical student use on the 4th and 5th floors of the Medical Science building. The lockers will be available this Fall. Clerkship and site directors now provide direction to all students on areas for secure storage during their onsite clerkship orientations.
<p>Student Perception of the Offices of the Deans</p> <p>"The office can work to increase availability of student appointments, transparency about how student concerns are translated into action... and increased transparency about what occurs after feedback mechanisms are employed, specifically in regards to the new Bridges curriculum and grading during clinical years..."</p>	<p><u>School of Medicine Action</u></p> <ul style="list-style-type: none"> The Medical Education Deans are always available to you! A new Medical Education Deans web page and email address were created specifically to reach the Medical Education Deans. The resource is readily accessible by students. Student members of curriculum governance send a newsletter update to their class after curricular decisions are made. Education Deans regularly attend town hall meetings and provide email updates following town hall meetings. The Bridges Curriculum Newsletter provides monthly updates regarding changes in the curriculum. Students can provide on-the-fly feedback to the Curriculum Team via the Bridges Curriculum feedback form.



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