

REFLECT Announcement for FY23

Sent on: 3/15/22

Dear UCSF Residents and Fellows,

The Office of Graduate Medical Education and UCSF Health are pleased to announce that we will be continuing the REFLECT Program (Residents and Fellows Leading Interprofessional Continuous Improvement Teams) in the coming academic year. The goal of this program is to meaningfully engage residents and fellows in interprofessional Quality Improvement projects aligned with UCSF Health's True North pillars and Health System goals.

With awareness of the most pressing issues impacting our health system, we ask all groups to consider improvement projects focused on Healthcare Disparities or Healthcare Value. We also support projects focused on sustainability of existing improvement efforts, including current and past REFLECT projects. Additional notes:

- We strongly encourage residents and fellows to identify and engage with ongoing initiatives in your clinical areas, rather than developing brand new initiatives. Departmental and unit-based QI leaders are great resources – please engage them before starting your work.
- We will continue to use UCSF's "[True North](#)" pillars as a framework for project selection, and True North (TN) boards for the display of your work. Healthcare Disparities may not be on all TN boards, but almost any project can be adapted by identifying disparities in metrics and working to close the gap. Healthcare Value fits in the Financial Strength pillar and may also fit under others.
- The application includes an A3 template and a Qualtrics form. We know that many of you are not familiar with A3's. Don't worry – we'll help you at the workshops (see below).
- As in prior years, we will have an October 1st start option for 1-year fellowships or programs where research residents lead the project. We will offer workshops in the summer for those groups. **Please use the workshop link below to let us know if your program is planning to submit on the October timeline.**

Things to do now:

- Identify project champions (residents/fellow leads).
- Identify the Improvement leadership in your departments and clinical areas and talk to them about what the priorities are for your Department/Division/clinical area. You'll need their support for your project to be successful.
- [Click here](#) to register for a Zoom-based (maybe in-person) workshop. At least one member of your team should attend one of the sessions (the same session is offered on multiple dates). If you are requesting the October timeline, please indicate that.

- April 6, Wednesday - 5:30pm - 7:00pm
 - April 7, Thursday - 5:30pm - 7:00pm
 - April 12, Tuesday – 5:30pm – 7:00pm
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- Proposal applications will be discussed at the workshops, but those who want a head start can look at the A3 Guide A3 document on the [REFLECT website](#).

Additional resources (**we will review these at the workshops!**)

- [UCSF Center for Healthcare Value seminars by UCSF experts](#) has a collection of [seminars by UCSF experts](#)
- Dell Medical School has excellent modules on [Discovering Value-Based Healthcare](#)
- [UCSF Health Atlas](#) (healthatlas.ucsf.edu)
- [UCSF Center for Health Equity Seminar Series](#)

We will begin accepting proposals for the Program Specific projects after the first workshop. Programs should plan to have applications submitted by **Monday, April 25th** unless they are on the condensed timeline. If you have any questions, please contact [Glenn Rosenbluth](#).

Thanks!

Glenn Rosenbluth, MD, Director, Patient Safety and Quality Programs, GME

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