

Feedback Loop

FEEDBACK FOR
LEARNING AT UCSF

For more information, see *Core Clerkships: Assessment and Grading* at tiny.ucsf.edu/F2

Additional teaching resources: CFE Faculty Development webpage

UCSF School of
Medicine

Collect Evidence

OBSERVE: Student conducting a history, physical exam, or procedure; communicating with a family member

LISTEN: Student delivering an oral presentation

READ: Student's notes for a chart

ASK: Student for details, background or thought process

1

Discuss Feedback

KEEP: Tell student what they are doing well

STOP: Communicate areas for improvement

START: Discuss action steps moving forward

2

Cycle of Continuous Improvement

4

Watch for Improvement

Provide opportunities to try again

3

Document

Ask the student for a QR code to complete the Bridges Brief Observation Tool (BBOT) or have the student document the feedback in their BBOT.

