

Feedback Loop

FEEDBACK FOR
LEARNING AT UCSF

For more information, see *Core Clerkships: 2020 Assessment and Grading* at tiny.ucsf.edu/F2

Additional teaching resources:
tiny.ucsf.edu/CFEFacultyResources

UCSF School of
Medicine

Collect Evidence

OBSERVE: Student conducting a history, physical exam, or procedure; communicating with a family member

LISTEN: Student delivering an oral presentation

READ: Student's notes for a chart

ASK: Student for details, background or thought process

1

2

Discuss Feedback

KEEP: Tell student what they are doing well

STOP: Communicate areas for improvement

START: Discuss action steps moving forward

Cycle of Continuous Improvement

4

3

Watch for Improvement

Provide opportunities to try again

Document

Ask the student for a QR code to complete the Bridges Brief Observation Tool (BBOT)