

# Feedback Loop

FEEDBACK FOR  
LEARNING AT UCSF

For more information, see *Core Clerkships: 2020 Assessment and Grading* at [tiny.ucsf.edu/F2](http://tiny.ucsf.edu/F2)

Additional teaching resources:  
[tiny.ucsf.edu/CFEFacultyResources](http://tiny.ucsf.edu/CFEFacultyResources)

**UCSF** School of  
Medicine

## Collect Evidence

**OBSERVE:** Student conducting a history, physical exam, or procedure; communicating with a family member

**LISTEN:** Student delivering an oral presentation

**READ:** Student's notes for a chart

**ASK:** Student for details, background or thought process

1

2

## Discuss Feedback

**KEEP:** Tell student what they are doing well

**STOP:** Communicate areas for improvement

**START:** Discuss action steps moving forward

## Cycle of Continuous Improvement

4

3

## Watch for Improvement

Provide opportunities to try again

## Document

Ask the student for a QR code to complete the Bridges Brief Observation Tool (BBOT)