Dear Colleagues,

As part of our continuous effort to support data transparency, accountability and performance improvement, it is our pleasure to introduce the Quality Dashboard, “QualDash.”

QualDash is an interactive tool designed to serve as a one-stop shop for key patient safety and quality information. It is our hope that in making this information transparent and readily accessible, QualDash will support you in your efforts to provide the highest quality patient care. With that in mind, most metrics can be viewed from both the unit and service level. We hope that this tool will replace most of the standing, static reports you currently use. This is version 1.2 of QualDash with additional metrics to be added early next year. We look forward to your feedback on its usefulness and usability.

Accessing QualDash:
• URL / Web Address: Enter “QualDash” into URL or click http://qualdash.ucsfmedicalcenter.org
• UCSF Campus or Medical Center network/VPN connection REQUIRED

Key Information Provided on QualDash:
• Includes Infection Metrics, Core Measures, Patient Safety Metrics and Patient Satisfaction Metrics
• Incorporates internal and external data sources (e.g., APeX, Press Ganey, etc.)
• Updated on 15th and 20th of each month with most current data available (varies by metric); historic information available since APeX Go Live in June 2012

Help:
• Please refer to the Info Tab on QualDash for an orientation to the dashboard’s functionality
• Please contact the following for questions and comments about:
  o Content– Dhemy Padilla (Dhemy.Padilla@ucsfmedctr.org)
  o Functionality / Training – Sandy Ng (Sandy.Ng@ucsfmedctr.org)
  o Access – Call the Service Desk at 514-4100 or enter a ticket online at https://ucsf.service-now.com/ess/get_it_help.do and choose Business Application

Thank you for your support of our quality improvement efforts.

Josh Adler, MD
Chief Medical Officer