On behalf of Adrienne Green, MD, Associate Chief Medical Officer

On Friday October 31st we will begin screening all patients presenting to UCSF Medical Center for Ebola. Screening will occur for patients who present to all ambulatory sites (including lab and radiology), the ED and the hospital. A standardized screening and triage protocol has been developed using the tag line- 

ASK                         MASK                    ISOLATE               COMMUNICATE

The following 2 questions will be asked upon presentation:
1) In the last 21 days have you traveled to Guinea, Liberia or Sierra Leone or had contact with someone who was sick with Ebola?
2) Do you currently have a fever, headache, weakness, muscle pain, vomiting, diarrhea, stomach pain or unusual bleeding or bruising?

If the patient answers no to the travel/contact question the symptom question will be suppressed.

If the patient answers yes to the travel/contact question and yes to the symptom question:
• The patient will immediately be masked and isolated. No one should enter the room or perform further diagnostics and treatment until a team with appropriate PPE has arrived to transport the patient. If the patient appears unstable, call 911.
• A best practice alert will fire in Apex with a reminder to mask, isolate and then communicate with infection control at (415) 806-0269 8 a.m.-4 p.m Mon-Fri. Other times, notify nursing supervisor @ 353-1964 (adults), 353-9195 (peds).
• The infection control practitioner will assist with subsequent care including arranging transport to the isolation unit at Mt. Zion, notification of the Department of Public Health and arranging appropriate decontamination.

If the patient answers yes to the travel/contact question and no to the symptom question:
• As the provider, you will either be directly contacted by staff or alerted through an Apex BPA to confirm that the patient is asymptomatic by asking the symptom questions again.
• If the patient has symptoms, mask and isolate as above.
• If the patient does not have symptoms, you may complete your visit but also need to:
  1) Call infection control (415-806-0269) so that the department of public health can be notified (they will follow up with the patient).
  2) Provide the patient with education about symptoms of Ebola. The SmartPhrase entitled .ebolapatientinstructions may be used in the AVS or paper flyers are available in the clinics.

The module “Screening for Ebola in Non-ED Portals of Entry” will be completed by all clinic and ambulatory staff. It is available for your review at the link below. While geared to clinic staff, it provides more detail on the steps outlined in this email and only takes a few minutes to complete. A flow chart of the process is also attached to this email.

The procedures described here may change as recommendations for Ebola screening evolve in the U.S. We will continue to communicate key updates as frequently as necessary.

Thank you for your assistance with the screening and triage process. Be assured that all members of your care team have reviewed these steps. If you have any questions, please contact Adrienne Green, Associate CMO at Adrienne.green@ucsfmedctr.org or Brian Lasofsky, Administrative Nurse-Ambulatory Services at Brian.Lasofsky@ucsfmedctr.org.

Ebola Screening and Triage elearning:
1. Log into the UC Learning Center with your provider or UCID number, https://learningcenter.ucsfmedicalcenter.org/.
2. In the search field, type the keyword, ebola.
3. From the search results, select “Screening for Ebola in Non-ED Portals of Entry” and click the Start button.

Best Practice Alert (BPA) for Risky Travel/Contact without symptoms:
Alert for risky travel/contacts WITHOUT symptoms

The patient reports visiting a country at high risk for Ebola or has had contact with someone sick with Ebola but denies symptoms. Please confirm the lack of symptoms: fever, headache, weakness, muscle pain, vomiting, diarrhea, abdominal pain, or hemorrhage.

If positive for Ebola-related symptoms, immediately mask the patient and implement Ebola isolation as described here and contact Infection Control at 415-806-0289 from 8am-4pm (M-F); after hours contact Adult Hospital Nursing Supervisor at 415-353-1984 or Pediatric Nursing Supervisor at 415-353-9195.

If no symptoms, educate and provide patient with Ebola information using SmartPhrase, ask patient information in the patient instructions. Please contact Infection Control at 415-806-0289 8am-4pm (M-F), and after hours contact Adult Hospital Nursing Supervisor at 415-353-1984 or Pediatric Nursing Supervisor at 415-353-9195. The San Francisco Department of Public Health will then be notified for outpatient symptom monitoring.

Other links:
CDC Algorithm
http://www.cdc.gov/vhf/ebola/sos/soscase-definition.html

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*ASK* MASK * ISOLATE * COMMUNICATE *

**NON-ED: Ebola Screening Questions & Decision Tree**

*ASK*

**Question #1:** In the last 21 days have you traveled to Guinea, Liberia, or Sierra Leone or had contact with someone who was sick with Ebola?

**Question #2:** Do you currently have a fever, headache, weakness, muscle pain, vomiting, diarrhea, stomach pain, or unusual bleeding or bruising?

If patient answers **NO** to Question #1: Follow normal workflow & use Standard Precautions

If patient answers **YES** to Question #1: See below

**YES**

to Question 1 (travel/contact)

**YES**

to Question 2 (symptoms)

**Mask**

* Isolate &

* Call

**NO**

to Question 2 (symptoms)

**Call & Follow Unit Workflow**

**Mask* & *Isolate**

- No direct contact should be made with the patient
- Have patient don surgical mask, guide patient to designated isolation room, close the door, and implement droplet and contact precautions
- Room monitor will don Portal of Entry PPE & restrict access

**Communicate**

Contact Hospital Epidemiology & Infection Control (HEIC)

- **Mon – Fri, 0800 – 1600:** call HEIC Practitioner on call @ (415) 806 – 0269
- **Mon-Fri, 1600 – 0800 & Weekends:** call the Nursing Supervisor @ 353 – 1964 (Adults) @ 353 – 9195 (Pediatrics)

In Ambulatory areas: If the patient is unstable call 9-911